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## PRIVACY POLICY

Mileus Global Consultancy, LLC | [www.mileusglobal.com](http://www.mileusglobal.com)  
*Effective Date: April 5, 2026 · Last Updated: April 5, 2026*

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### Scope

This Privacy Policy applies to personal data collected through [www.mileusglobal.com](http://www.mileusglobal.com), including all inquiry forms, scheduling integrations, and newsletter subscriptions. It does not apply to data collected under a separate written engagement agreement.

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### 1. Who We Are

The data controller responsible for personal data collected through this Website is Mileus Global Consultancy, LLC—a professional services firm based in Port St. Lucie, Florida.

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### 2. What We Collect

We collect only the information you voluntarily provide when you interact with this Website. Depending on the form you use, this may include your name, title, organization name, email address, organization type, area of expertise, geography, and a description of your inquiry or the type of engagement you are seeking. The newsletter subscription collects your first name and email address only.

When you visit the Website, certain technical information is automatically collected through web analytics tools, including but not limited to Google Analytics 4. This may include your IP address, browser type, pages visited, and visit timestamps. This information is used solely to understand how the Website is used and to improve it. You may opt out of Google Analytics data collection at [tools.google.com/dlpage/gaoptout](https://tools.google.com/dlpage/gaoptout).

This Website is hosted on the Wix platform operated by Wix.com Ltd. Wix independently collects certain visitor data through its hosting infrastructure. This collection occurs independently of and in addition to data collected by Mileus Global Consultancy and is governed by Wix's own Privacy Policy at [wix.com/about/privacy](http://wix.com/about/privacy). Mileus Global Consultancy does not control Wix's data collection practices and is not responsible for data collected by Wix. For questions about Wix's data practices, please contact Wix directly.

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### 3. How We Use Your Information

Mileus Global Consultancy uses the information you provide solely to respond to your inquiry, assess whether a professional engagement may be appropriate, deliver communications you have requested such as the newsletter, and improve the Website. We do not use your information for any other purpose. We do not sell, rent, or trade your personal data to any third party.

#### **4. Who We Share It With**

We do not sell or share your personal data except as follows. This Website is hosted by Wix.com Ltd., which may receive visitor data through its hosting infrastructure as described in Section 2. We use third-party service providers to support the operation of this Website, including scheduling tools, analytics services, and other platform integrations. These providers may receive limited data as necessary to perform their functions and each is subject to its own privacy policy. A current list of third-party service providers is available upon request by contacting [sfrancois@mileusglobal.com](mailto:sfrancois@mileusglobal.com). We may also disclose your information where required by law or court order. No other sharing occurs.

#### **5. How Long We Keep It**

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We retain inquiry and intake form data for three years from the date of submission, or for the duration of any resulting engagement plus three years, whichever is longer. Newsletter subscriber data is removed within thirty days of unsubscription. Analytics data is retained in accordance with Google Analytics 4 default settings. When data is no longer needed, we delete or anonymize it.

#### **6. Your Rights**

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Depending on where you are located, you may have rights regarding your personal data, including the right to access, correct, delete, or restrict its use, and the right to withdraw consent where processing is based on consent. California residents have additional rights under the CCPA. We do not sell personal information. To exercise any of these rights, contact us at [sfrancois@mileusglobal.com](mailto:sfrancois@mileusglobal.com). We will respond within sixty days. If you are located in the EU or UK and believe your rights have not been addressed, you may lodge a complaint with your local data protection authority.

#### **7. Security**

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We use reasonable technical measures to protect personal data, including HTTPS encryption on this Website. No method of electronic transmission is completely secure and we cannot guarantee absolute security. This Website is hosted by Wix.com Ltd. Mileus Global Consultancy is not responsible for security incidents arising from Wix's hosting infrastructure. For information about Wix's security practices, refer to [wix.com/about/privacy](https://wix.com/about/privacy).

#### **8. Children**

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This Website is not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe we have done so inadvertently, please contact us at [sfrancois@mileusglobal.com](mailto:sfrancois@mileusglobal.com) and we will delete it promptly.

#### **9. International Visitors**

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Mileus Global Consultancy is based in the United States. If you are visiting from outside the United States, including from the European Economic Area or the United Kingdom, your personal data will be transferred to and processed in the United States. Where required by applicable law including GDPR and UK GDPR, we will implement appropriate safeguards for such transfers.

## 10. Cookies

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This Website uses cookies through Google Analytics 4 and through the Wix hosting platform. Google Analytics cookies collect aggregated, anonymized usage data. You may opt out of Google Analytics data collection at [tools.google.com/dlpage/gaoptout](https://tools.google.com/dlpage/gaoptout). Wix may set its own cookies as part of its hosting operations. Most browsers allow you to control or disable cookies through your browser settings. Disabling certain cookies may affect Website functionality.

## 11. Changes to This Policy

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We may update this Privacy Policy from time to time. Changes are effective upon posting with a revised Last Updated date. We encourage you to review this Policy periodically. Continued use of the Website after changes are posted constitutes acceptance of the revised Policy.

## 12. Contact

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For questions, concerns, or data rights requests related to this Privacy Policy, please contact:

**Mileus Global Consultancy, LLC**

[sfrancois@mileusglobal.com](mailto:sfrancois@mileusglobal.com)

[www.mileusglobal.com](http://www.mileusglobal.com)

Florida, United States